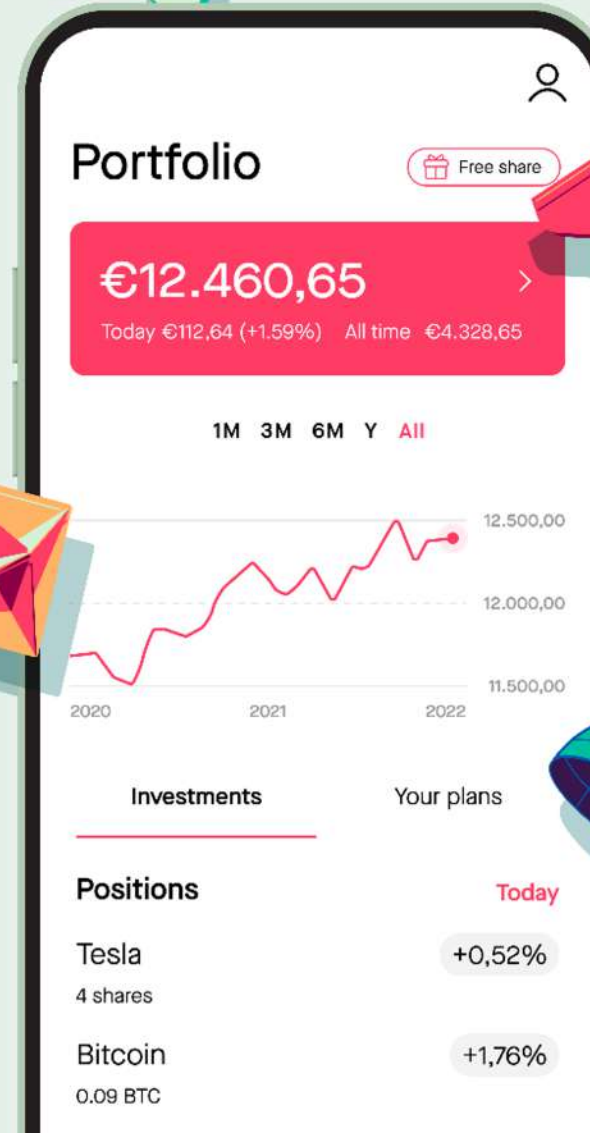


BUX

France



Socio demo profile



Data collection:
FR: 15/05-02/06

Universe:

- French online population aged 18-44
- 1000 respondents that already invest or plan to invest
- Representation on age*gender.

Disclaimers

- 3 people declared to be non-binary
– no breakdown included.

Gender age split

	Age			City							Current investment situation	
	18-24	25-34	35-44	Paris	Marseille	Lyon	Toulouse	Nice	Nantes	Other city	Already invest	Plan to invest
	253	367	380	317	75	73	80	29	54	372	148	852
Male	130	186	190	189	30	38	34	10	28	177	88	418
Female	120	181	190	126	45	35	46	19	26	194	60	431
Non-Binary	3	0	0	2	0	0	0	0	0	1	0	3
18-24				94	27	27	23	5	12	65	21	232
25-34				120	17	21	27	13	18	151	62	305
35-44				103	31	25	30	11	24	156	65	315

Income

Income range	Total
<1000	95
1000<1499	114
1500<1999	126
2000<2499	112
2500<2999	120
3000<3999	123
>4000	93
NA	83

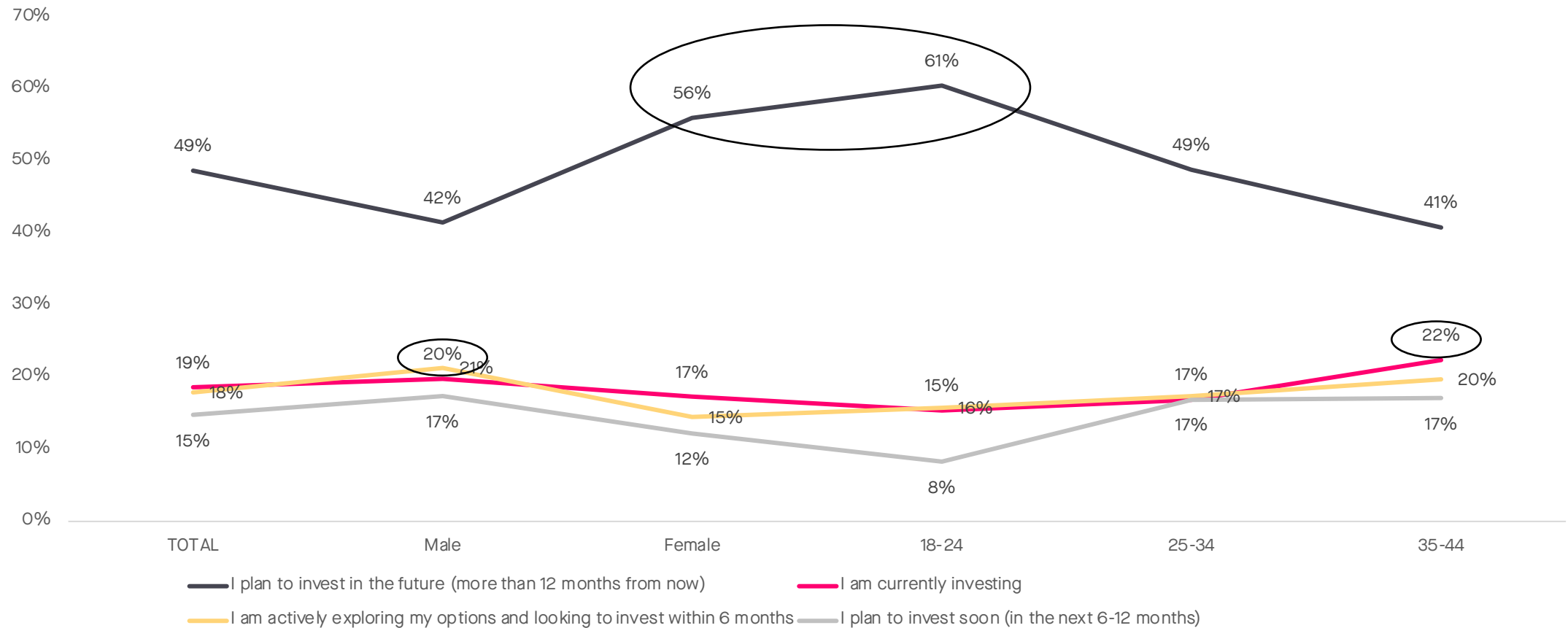
Living situation

Living situation	Total
Student	121
Living alone	227
Living with parents	130
Living with partner	204
Married	200
Married with children	100

Attitude towards investment



Currently Males +35 are investing more than others, and for now the biggest share of females (56%) and 18-24 (61%) are only planning to start investing in over 1 year's time. The group that has planned to invest in the short term is 25+ males.



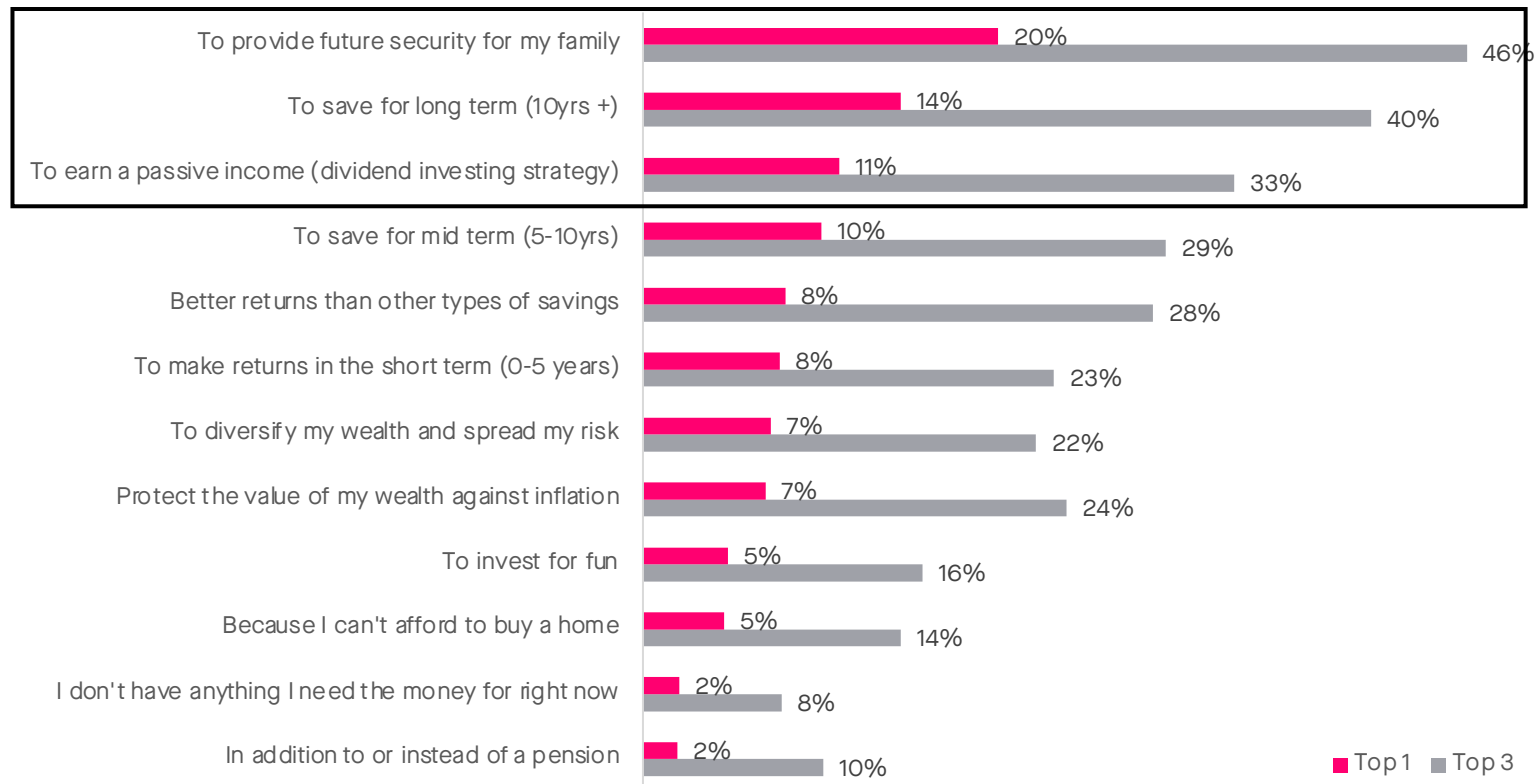
Reasons for investing

All



Most important reasons for investing in France are connected to long term – **security** and **savings** (mostly younger demo), while 25-34 demo focuses on getting a passive income.

Zoom in most important



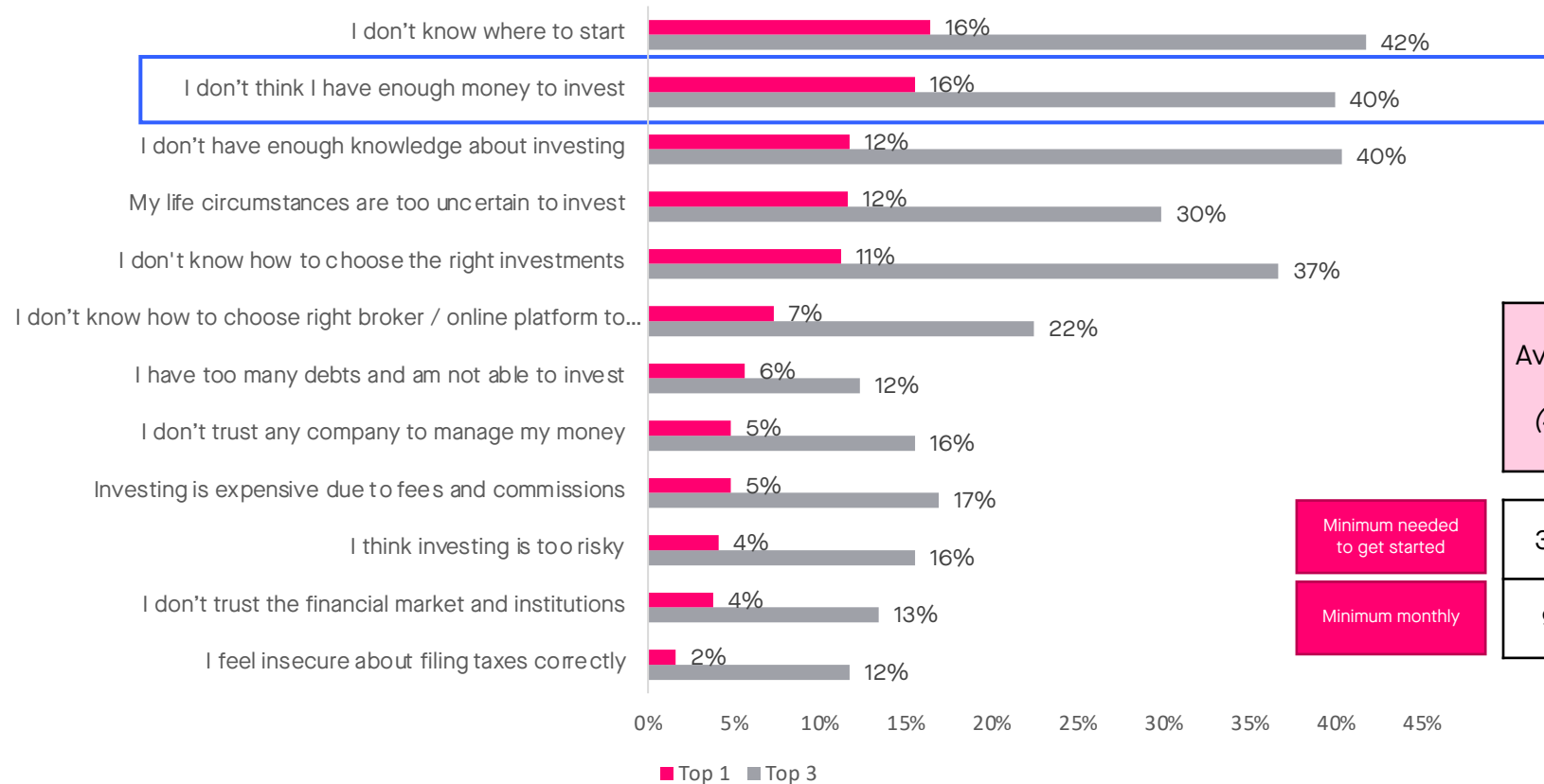
Gender		Age		
Male	Female	18-24	25-34	35-44
20%	16%	23%	17%	21%
14%	12%	17%	15%	13%
11%	13%	8%	15%	11%
10%	11%	9%	8%	10%
8%	10%	6%	4%	8%
8%	8%	7%	10%	6%
7%	7%	7%	6%	7%
7%	7%	7%	8%	8%
5%	6%	3%	7%	5%
5%	4%	6%	3%	6%
2%	2%	2%	2%	2%
2%	1%	2%	2%	2%

Why not investing yet

zoom in on enough money 41%



Not enough money being #2 reason for not currently investing, a lot of education is needed to progress in this market, specially about how much to put aside every month.



Average (406)	Gender		Age		
	Male (199)	Female (206)	18-24 (109)	25-34 (161)	35-44 (136)
Minimum needed to get started	3648	3457	2467	4030	4142
Minimum monthly	996	1115	1072	959	979

Q5 Which of the following are the key reasons that you haven't invested yet? Base = 852 (not yet investing) male = 418, female = 431, 18-24 = 232, 25-34 = 305, 35-44 = 315
 Q5_3_02: You mentioned that you don't have enough money to invest. Base = 406 - How much you think is the minimum to get started, and to invest monthly.

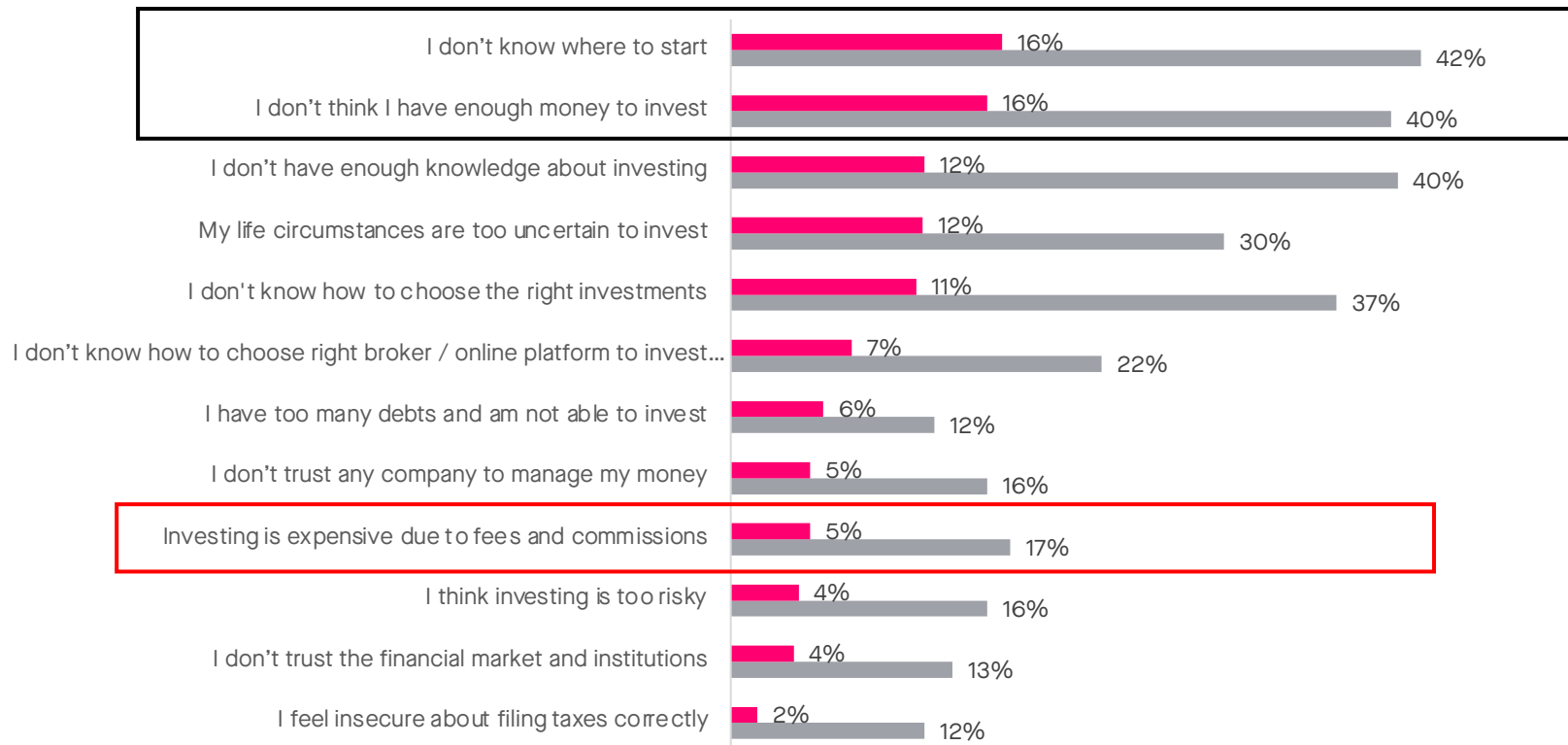
Why not investing yet



Biggest reason is thinking that they don't know where to start (driven by male) and think they don't have enough money to invest.

Younger respondents (18-24) are more hesitant of investing because of uncertain life circumstances (especially female) and the fact that they don't know how to choose the right investments, than others.

The market feels well educated about fees and commissions not feeling like a proper barrier.



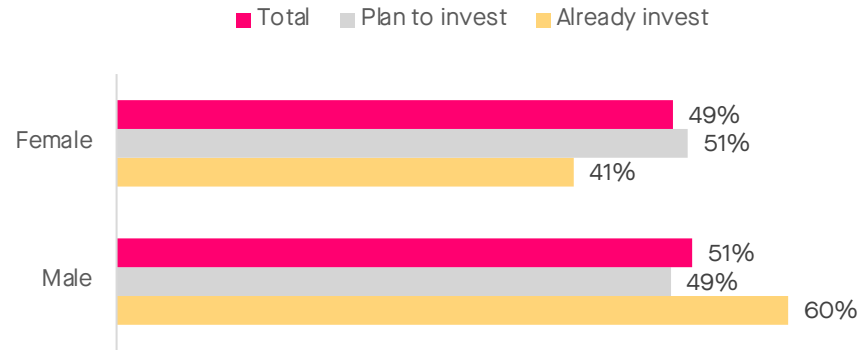
■ Top 1 ■ Top 3

	Gender		Age		
	Male	Female	18-24	25-34	35-44
I don't know where to start	18%	15%	16%	16%	17%
I don't think I have enough money to invest	17%	15%	14%	17%	16%
I don't have enough knowledge about investing	11%	13%	12%	13%	11%
My life circumstances are too uncertain to invest	7%	16%	13%	12%	10%
I don't know how to choose the right investments	10%	12%	13%	11%	10%
I don't know how to choose right broker / online platform to invest...	7%	8%	10%	6%	7%
I have too many debts and am not able to invest	7%	4%	4%	7%	6%
I don't trust any company to manage my money	6%	4%	5%	4%	6%
Investing is expensive due to fees and commissions	5%	5%	6%	5%	4%
I think investing is too risky	4%	4%	2%	6%	4%
I don't trust the financial market and institutions	5%	3%	3%	4%	4%
I feel insecure about filing taxes correctly	2%	1%	3%	1%	2%

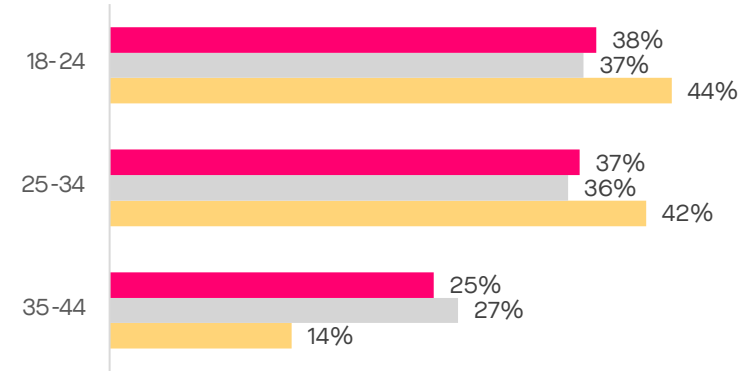
Profile of current investor



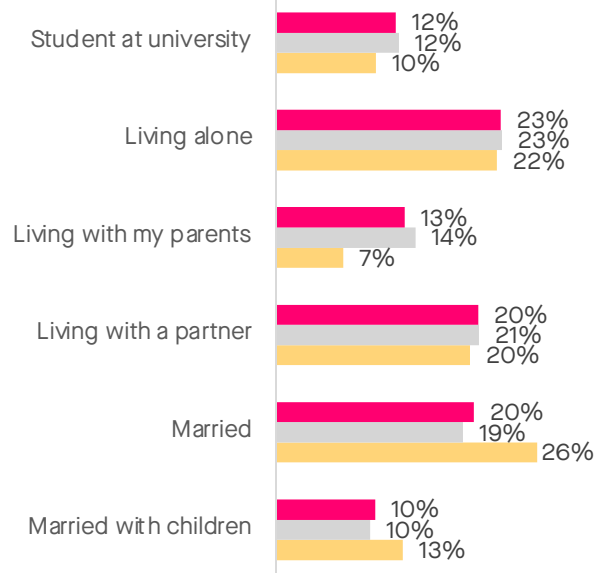
Gender



Age



Living situation



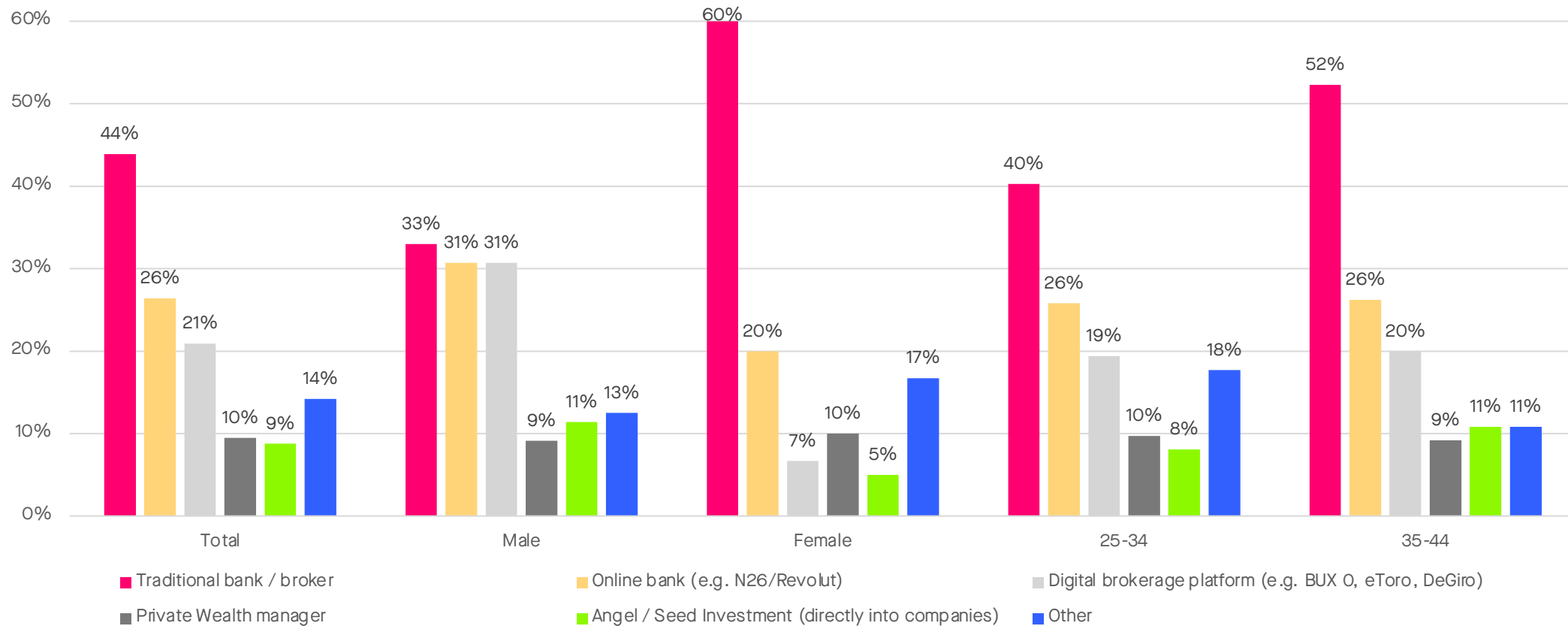
Av income



Current investment way



Traditional bank/broker is the most common way in the France to invest (driven by female), followed by **Online bank** (driven by male), as digital brokerage platforms mostly are standing out as #3 option for now.



Change broker



Female respondents are more prone to respond to lower fees and educational materials, while men are more likely to switch the broker if someone recommends it. Women also tend to switch to the broker which offers social and environmental investment options.

Younger people are attracted to big asset offering and crypto assets, while lower fees seem more attractive for 35-44 y.o. respondents.

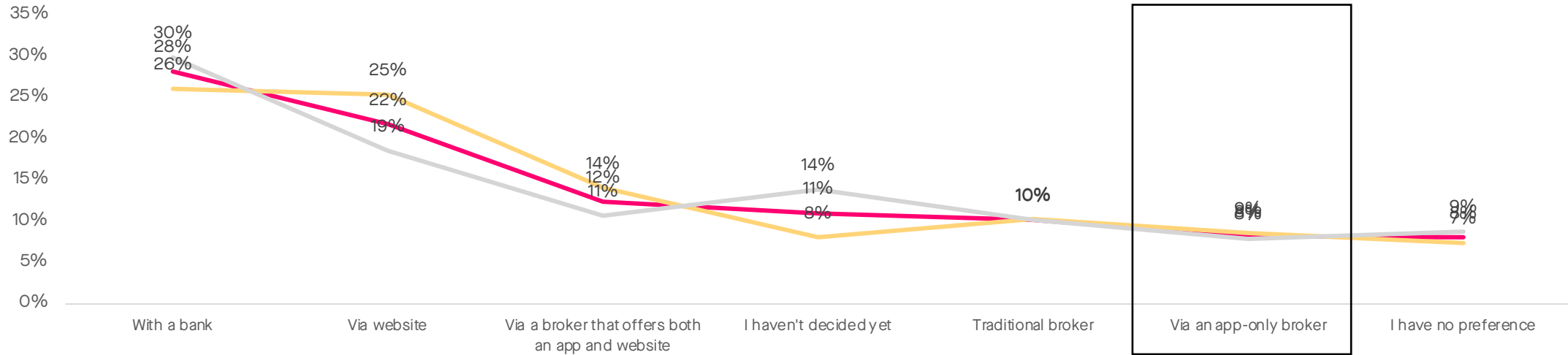
	Total	Male	Female	25-34	35-44
Has lower fees	47%	43%	53%	45%	57%
Teaches me to become a better investor	25%	22%	30%	34%	22%
Someone recommends it to me	24%	26%	20%	19%	20%
Is easier to use	22%	21%	25%	21%	28%
Easier access to add / withdraw funds	19%	14%	27%	26%	19%
Has promotion or special offer	15%	13%	18%	10%	22%
Offers new investment types (ie. NFTs, DeFi)	14%	14%	15%	18%	15%
Recommends stocks for me	14%	14%	13%	11%	14%
Has social and environmental investment options	12%	8%	18%	15%	11%
Has a bigger asset offering (ETFs, stocks and others)	12%	13%	10%	18%	5%
Offers crypto investing	11%	14%	7%	18%	5%
Offers automated savings plans	10%	10%	8%	3%	12%
Quicker to check my investment portfolio	10%	9%	10%	11%	9%
Automatically invests for me	7%	5%	12%	10%	6%
Out of hours trading	7%	7%	7%	8%	5%
Offers fractional investing	6%	6%	7%	5%	6%
Alerts for my watchlist	5%	6%	5%	8%	3%

Future investors by gender

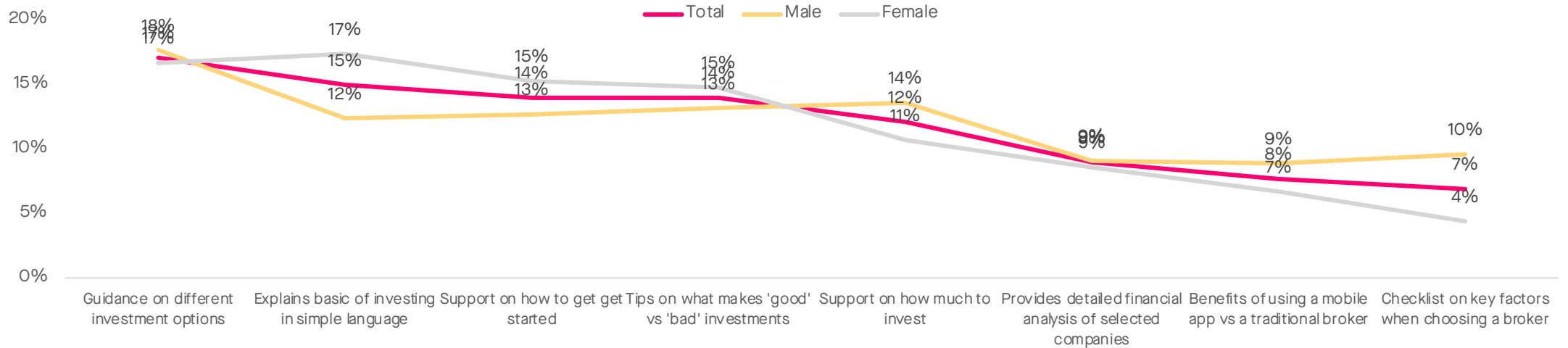


Bank is the most preferred way to invest by everyone, followed by websites (driven by male). App comes in #6 position, while a broker with app & website comes in #3. Both male and female prefer guidance on investment options followed by explaining investing in simple language (driven by female).

Preferred way



Knowledge support

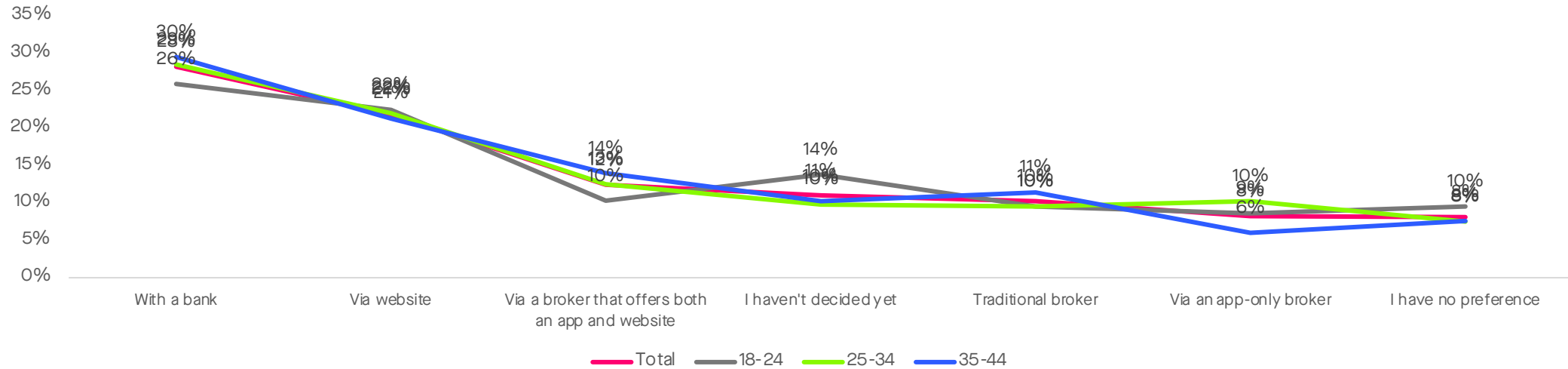


Future investors by age group

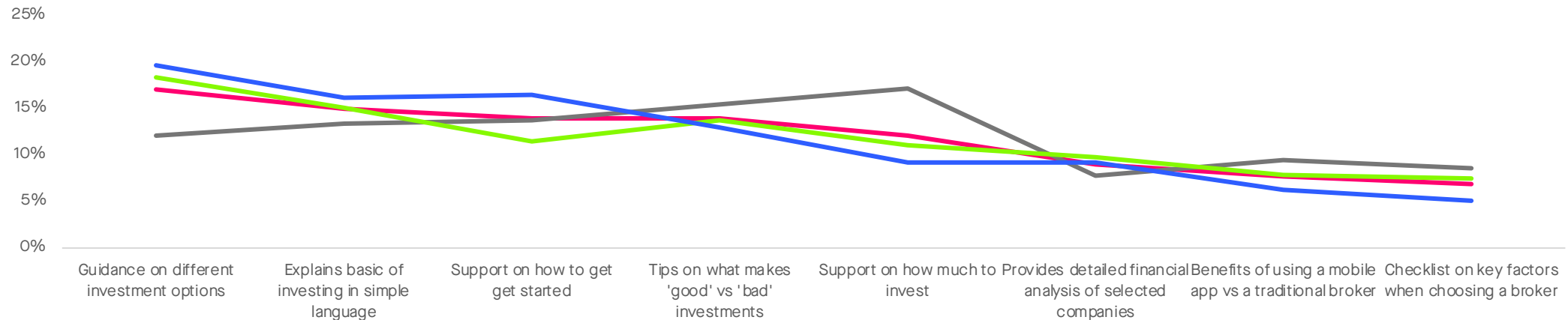


For now app only is the last picked as option while the broker offering both an app and the website is #3 (for younger people even less important than for others). Younger demo (18-24) mostly wants support on how much to invest, while 25-44 yo. respondents ask for guidance on different investment options.

Preferred way



Knowledge support



Q29: Which would be your preferred way of investing? Base 852 – people planning to invest

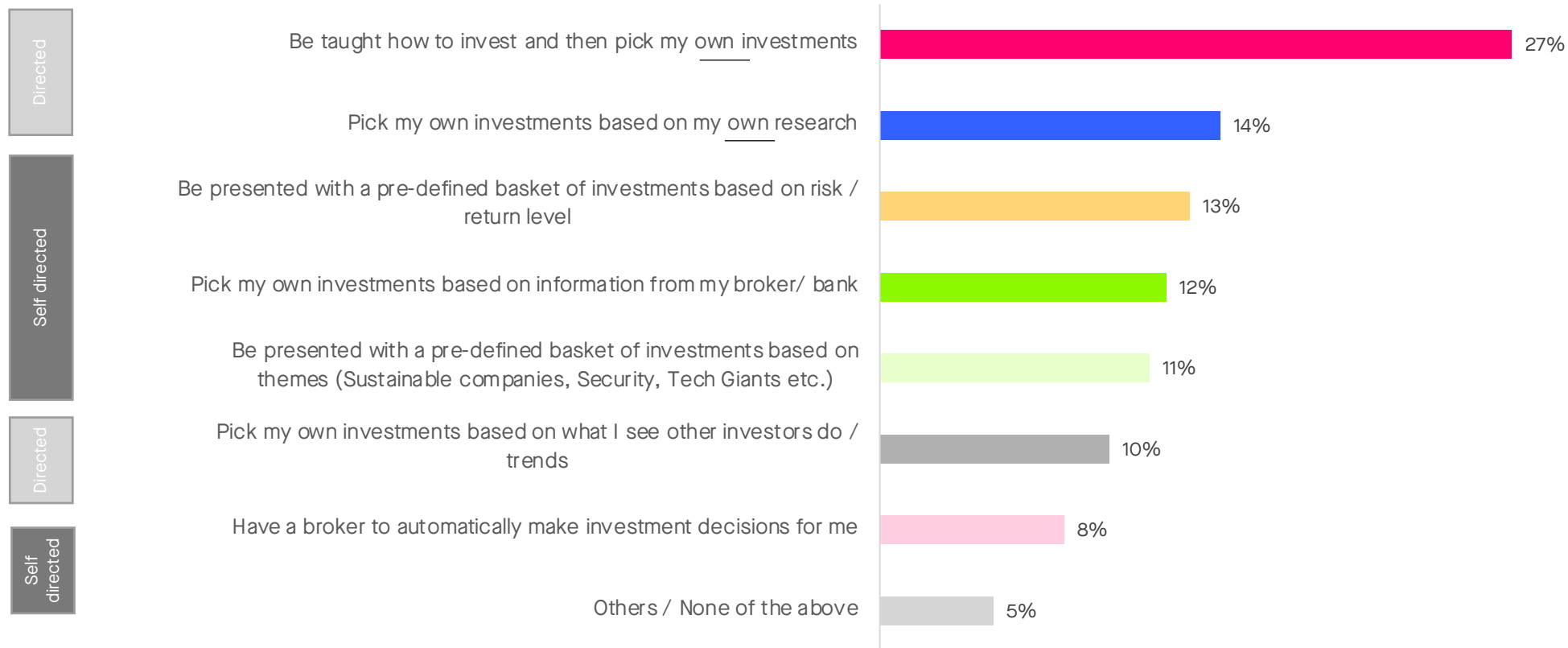
Q28: Which knowledge would most support you to start investing?

How to better support customers



People prefer to be educated so they can pick their own investments, or to do that themselves.

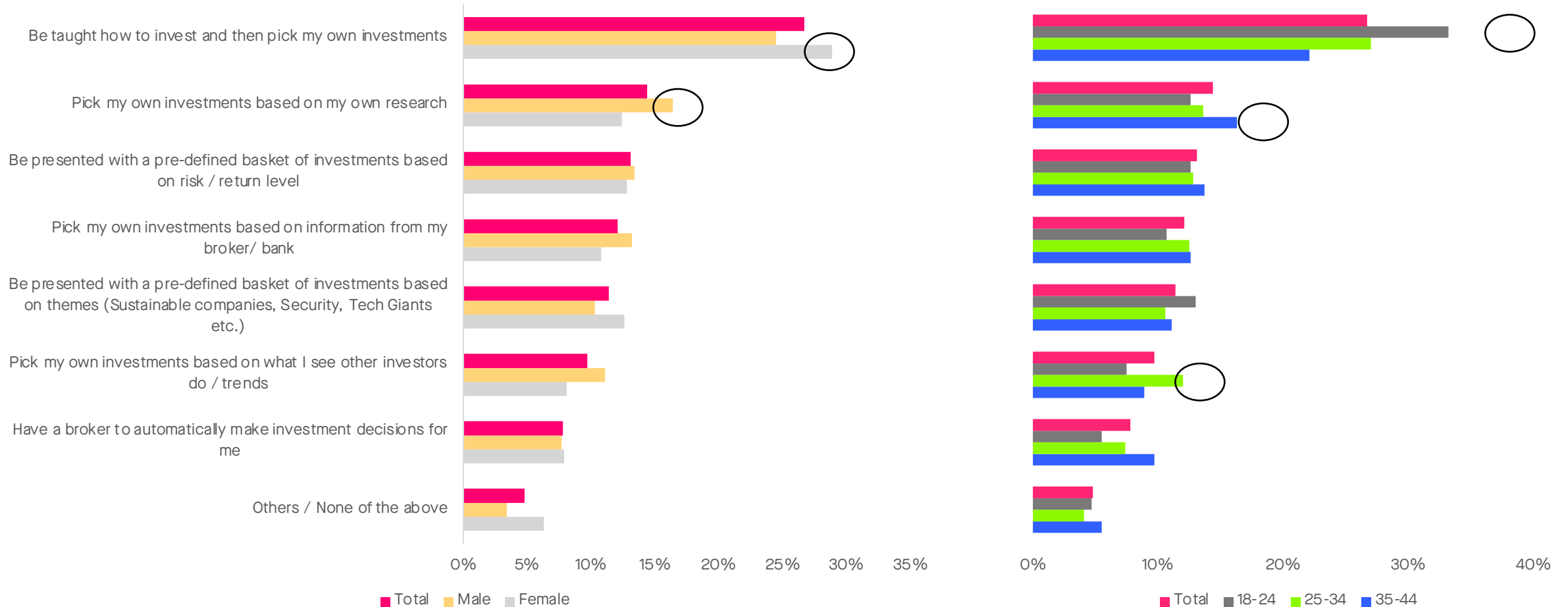
In France, people don't mind having a pre-defined basket of investments based on risk/return or theme (more than in Netherlands for instance), yet 3 out of Top 5 preferences are still connected with active involvement in the investing process.



How to better support customers by gender and age



Women continue the slightly more conservative trend wanting to have someone educate them, while for men doing their own research is more appreciated. Younger people (18-24) are interested in being taught how to invest considerably more than other age ranges.

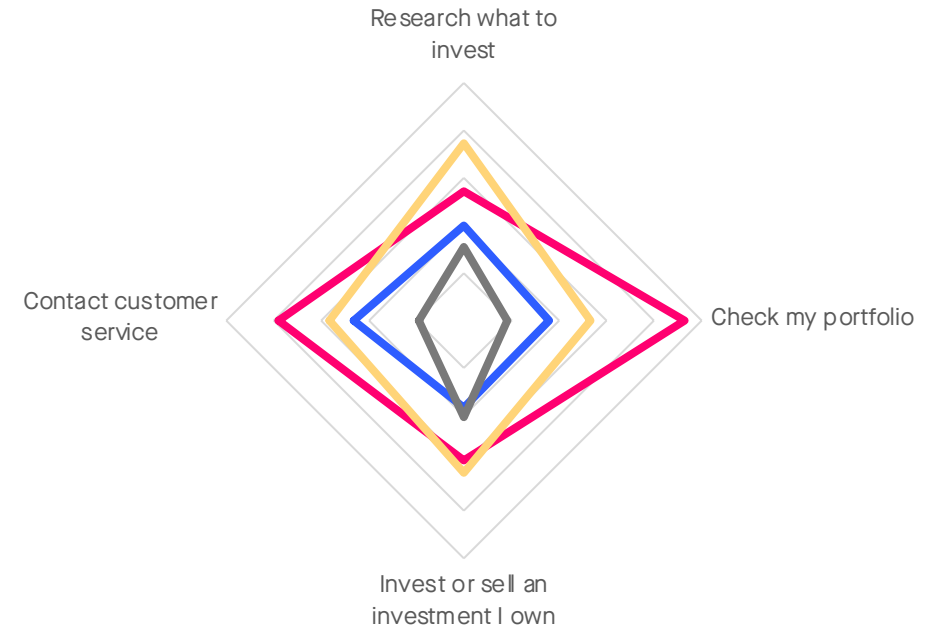
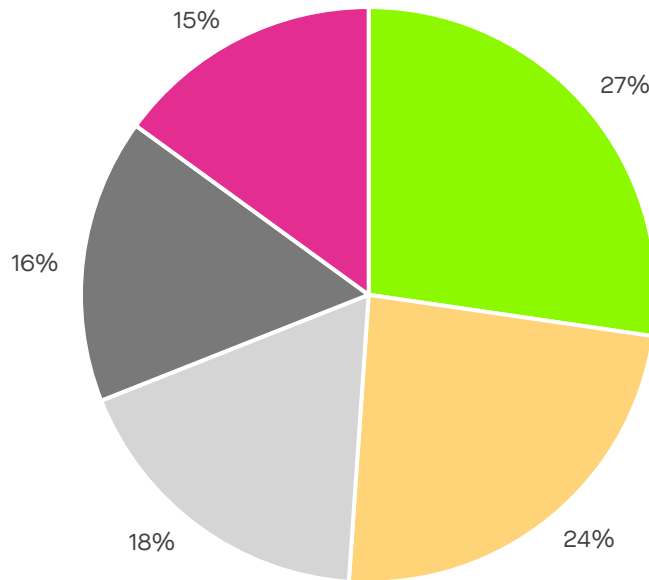


Learning to be a better investor/ performing actions



People desire to learn from a proper step by step course (27%), followed by a guidance within the product that they can access when they need it (24%) and an informational center to look for topics themselves (18%).

People use the app to check their portfolio more than the desktop, while for the research of what to invest they prefer desktop.



- An investing course teaching me how to invest step by step
- Guidance within the product that I can access when I need it
- An information center where I look for topics myself
- A hotline / chat where someone can answer my questions directly
- A community forum where I can see questions and answers from other investors

- Mobile app
- Desktop web site
- I use both mobile and desktop equally
- I don't perform this action

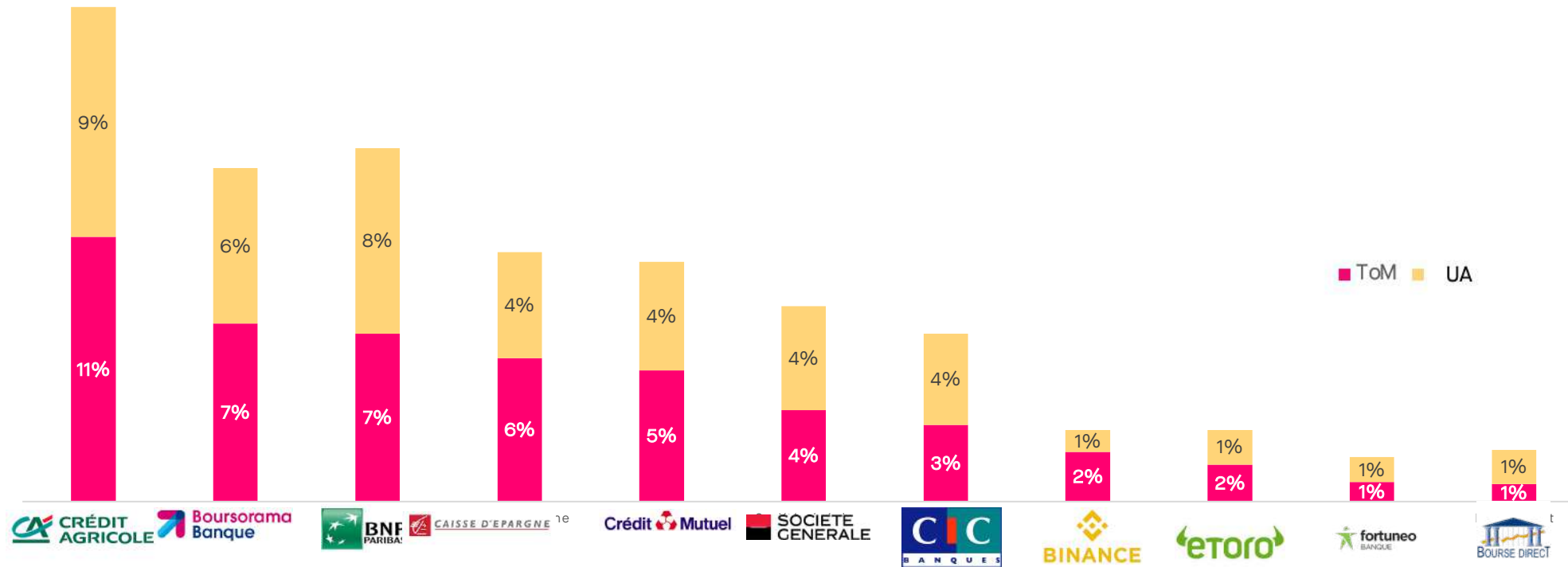
Q35: Imagine that an investing app could teach you how to become a better investor, which one method would you prefer? Base 1000 respondents

Q26_GRID: What is your preferred way to perform each of the following actions?

Unaided awareness



Just like IT, we see banks taking current space in customer's minds, leaving it wide open for all new brokers, which **binance** and **etoro** come up 1st but with low numbers.



Other brands smaller representation
 Degiro – only 8 ToM and 4 UA, TR-only 10 ToM and 4 UA, No BUX
 Non admissible brands not included

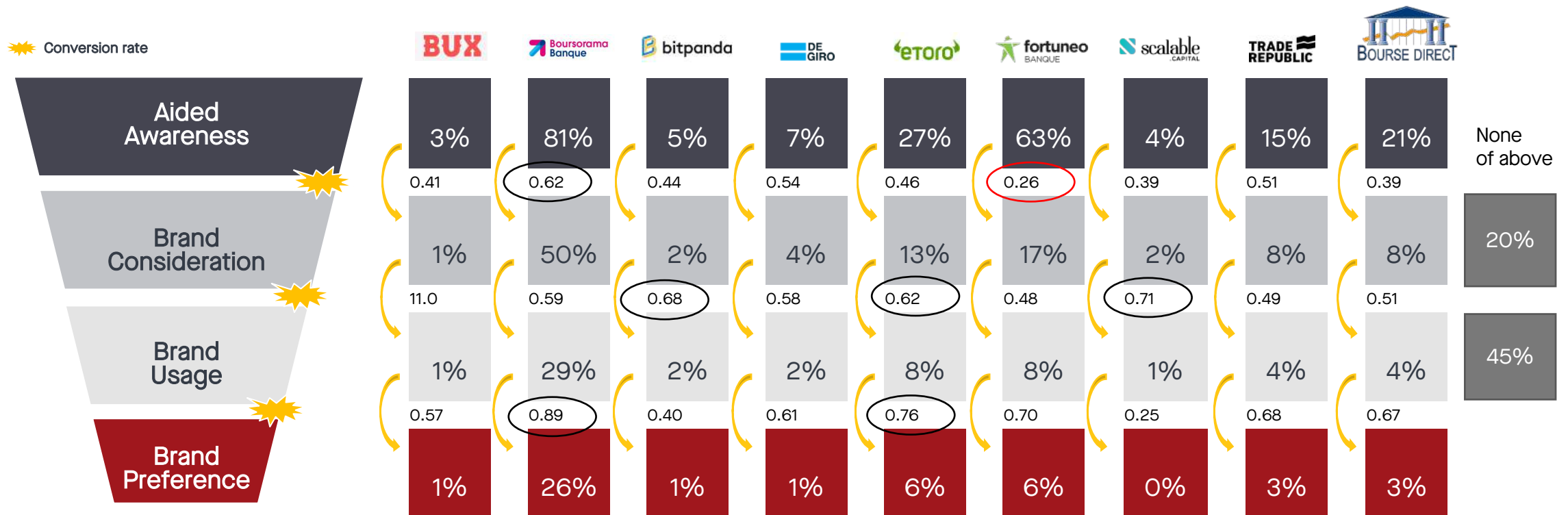
Q12r1]: Thinking about where you would invest your money, what is the first bank / broker / platform that comes to mind?
 Q13: What other banks / brokers / platforms come to mind?

Brand funnel



Boursorama, Fortuneo and eToro are the ones with **highest awareness** (however Fortuneo is losing a lot of users on the conversion to consideration, ending up with the same level of brand preference, as eToro)

eToro has the second highest conversion to brand preference (after Boursorama), which means its starting to compete with large players like Fortuneo.



Q14: Aided Brand Awareness (MP); Q15: Brand Consideration (Top 3 Boxes - SP); Q16: Usage (Ever - SP); Q17: Brand Preference (SP)

Base 1000 respondents

Brand funnel

zoom in 



Even though Boursorama's awareness is led by women, male are leading in the conversion to usage and, consequently, in the brand preference. Despite this drop between consideration and usage, once people use, they are likely to prefer (driven by men and Paris)

 Conversion rate



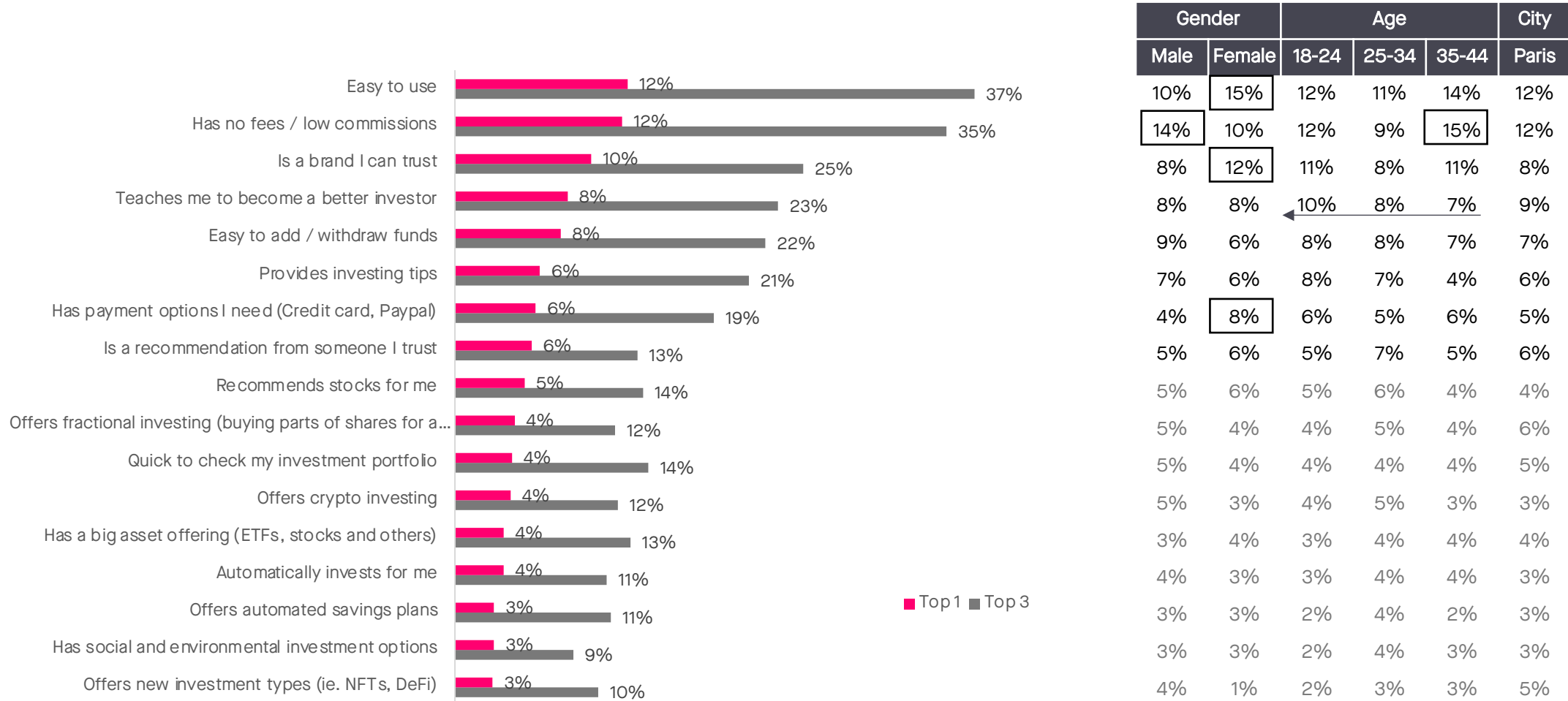
Q14: Aided Brand Awareness (MP); Q15: Brand Consideration (Top 3 Boxes - SP); Q16: Usage (Ever - SP); Q17: Brand Preference (SP);

Base 1000, male = 506, female = 491, 18-24 = 253, 25-34 = 367, 35-44 = 380, Paris = 317

Ideal attributes



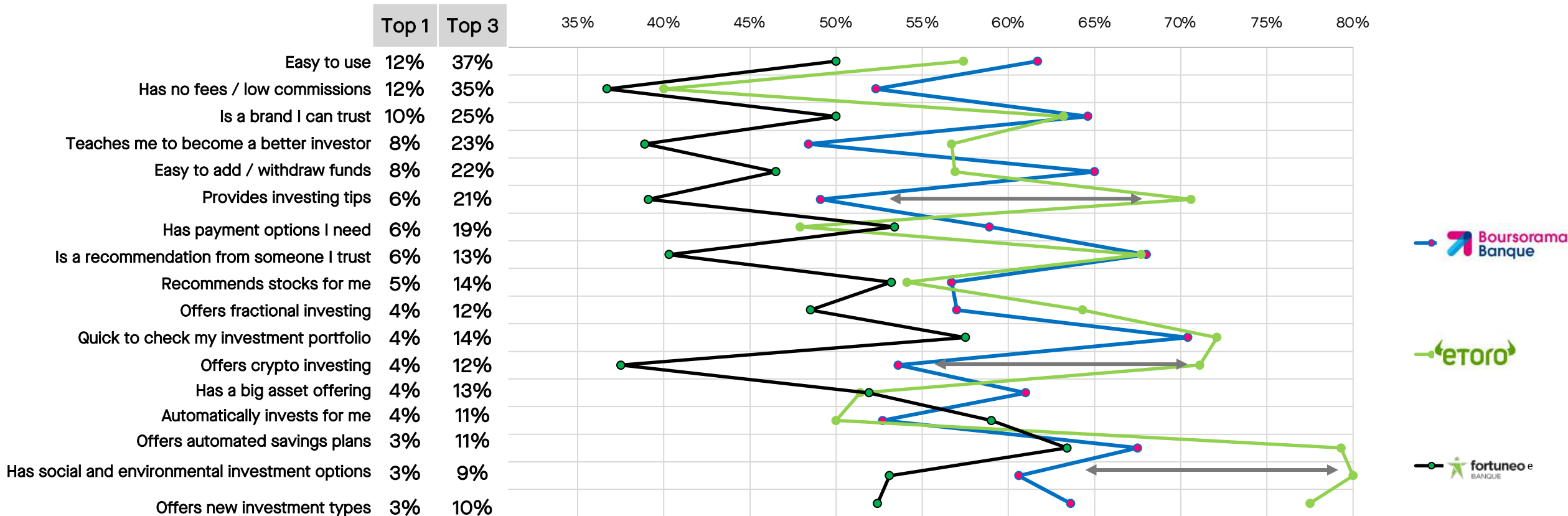
Being easy to use and having no/low commissions are the most important attributes of bank / broker / platform.



Perception of brands



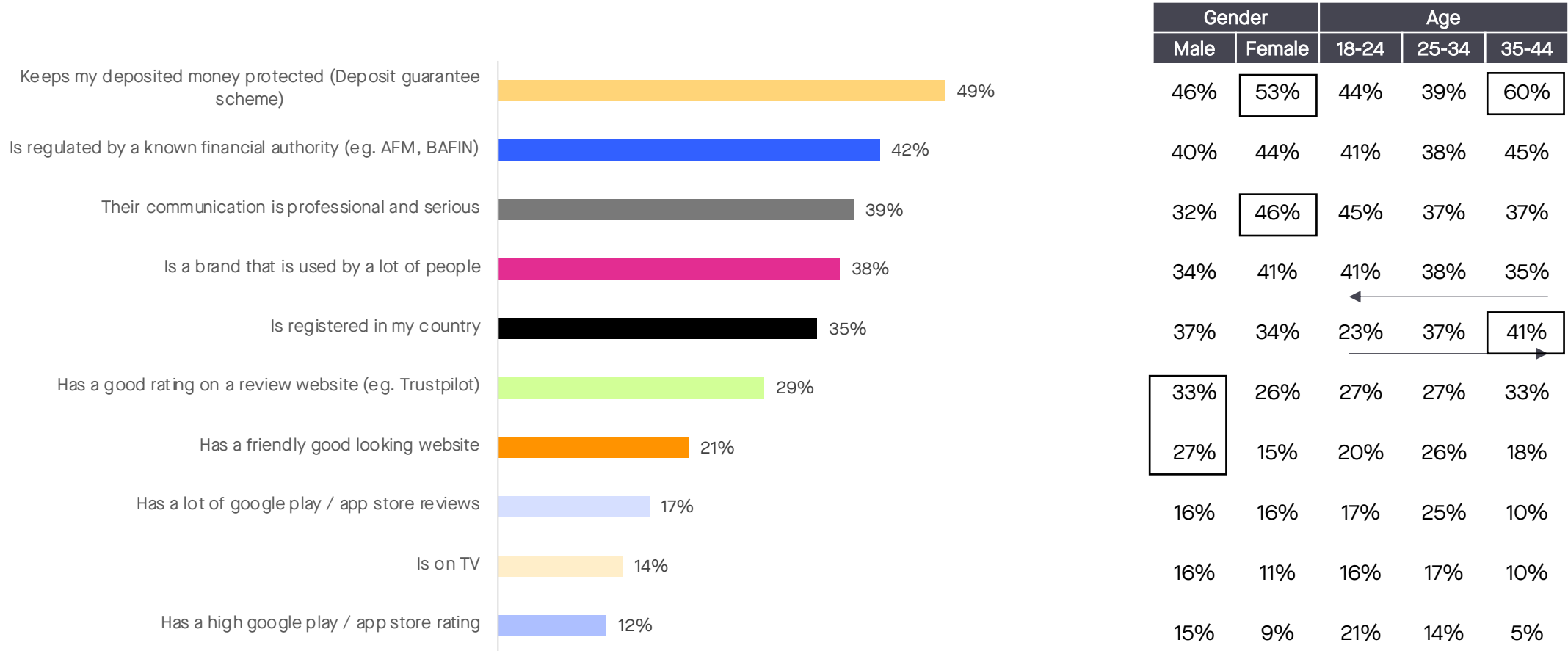
Across benefits both **Boursorama** and **etoro** are seen as more successful delivering on expectations. **etoro** stands out for providing tips, crypto (these 2 with big gaps to others), quick to check portfolio, and more advanced options like social and environmental and new investment types.



Why trust a brand?



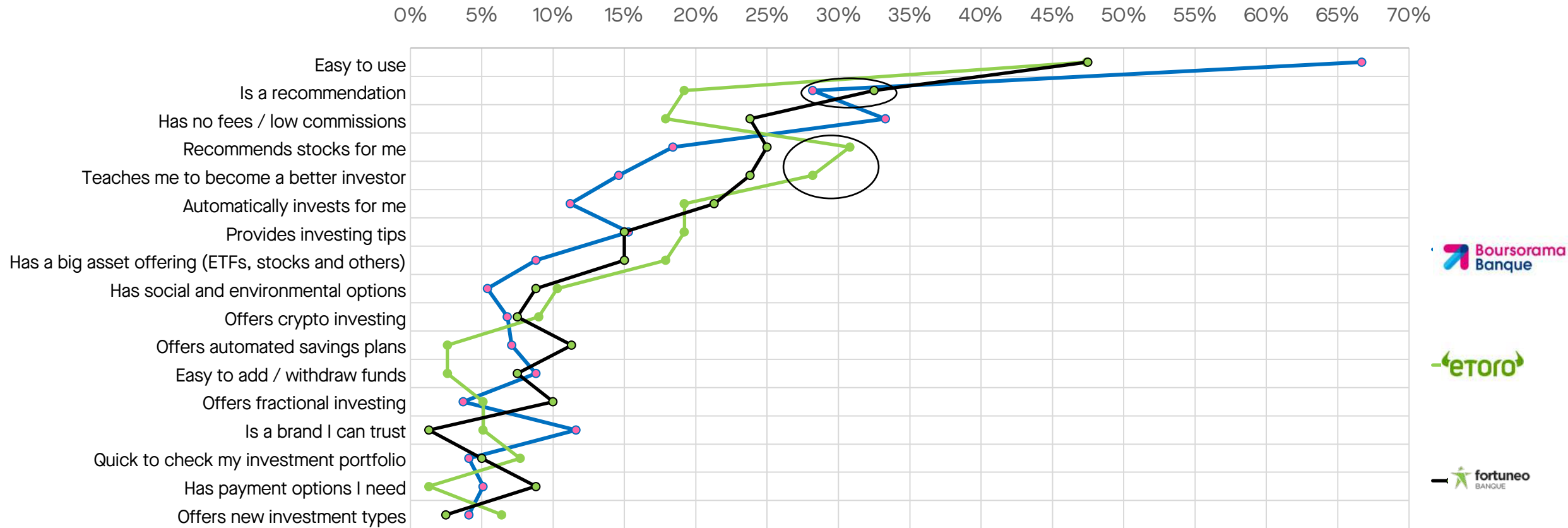
Women stand out to trust for money protection and tone of communication, while men's #3 reason is being registered in the country (the importance of that factor grows with the age). On the opposite, the fact that the brand is being used by a lot of people is more important for younger people.



Key criteria for usage by average



Boursorama is mostly used for its ease of use and low commissions, while **Etoro** users are also keen on the ease of use, lower fees but value stock recommendations and learning from it more. The 4th reason is as its recommended, which is very valuable for both **Boursorama** and **fortuneo**.



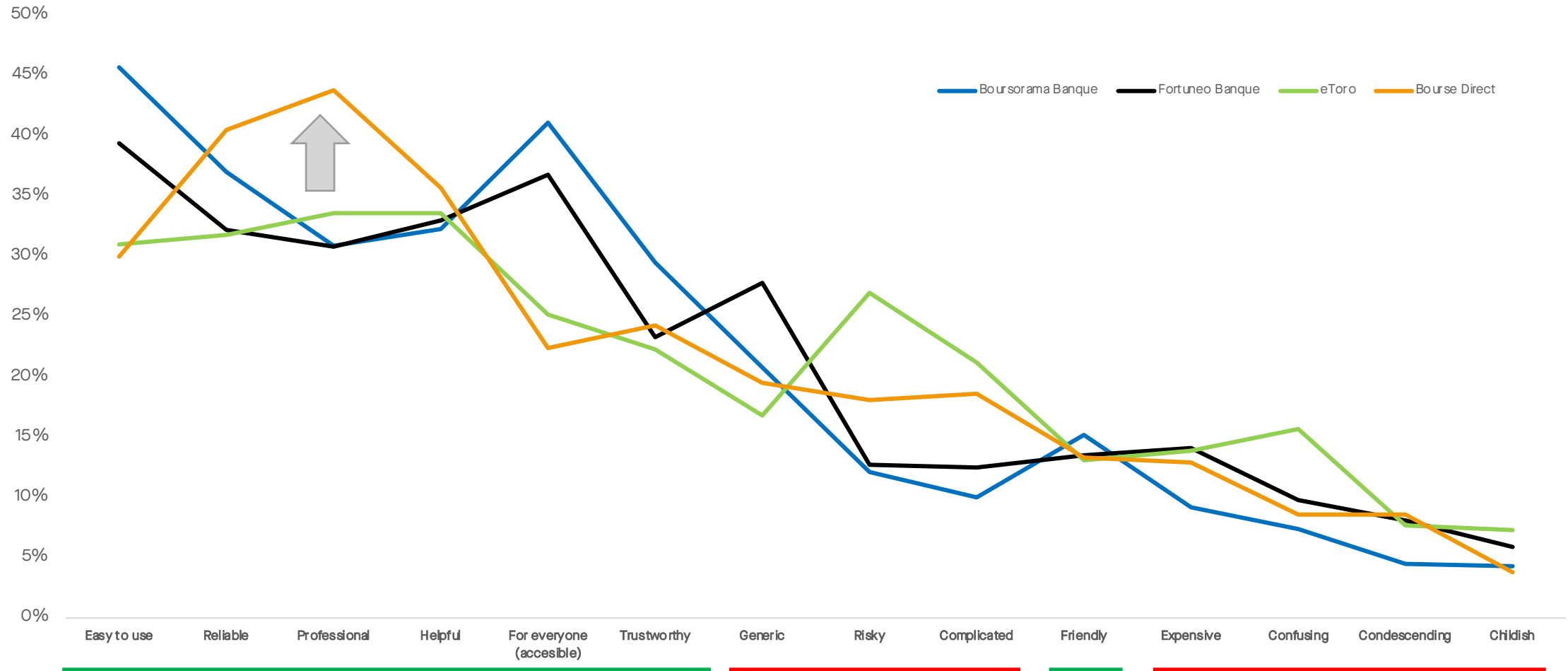
Q22: Why are you currently using xxx brand? Base aware of a brand that picked the option for top3.
 Boursorama Banque = 294, eToro = 78, Fortuneo Banque = 80, Bourse Direct = 42 and others not featured due to small base

Attributes by average of all brands



When taking average into consideration, most positive attributes come first, but still not being persuasive enough.

Bourse direct stands out for professional while **Boursorama** for everyone and **etoro** for risky.



Impact on future investment



recommendations are the best source with a trustful impact for all age ranges (the older, the more important it becomes) with women relying more heavily on advice than men.

Price comparison platforms are also becoming more significant with the age, while **social media** and advice from **Youtube influencers**, on the opposite, has higher impact on younger respondents.

	Total	Male	Female	18-24	25-34	35-44	Already invest	Plan to invest
Advice from someone I trust (family, friend, etc.)	55%	46%	64%	50%	54%	58%	58%	54%
Price comparison platform	48%	45%	50%	42%	45%	54%	49%	47%
A new site	43%	42%	44%	40%	41%	47%	44%	43%
A search engine (Google, Bing, etc.)	35%	38%	33%	35%	38%	33%	32%	36%
An investment blog	30%	29%	30%	30%	27%	33%	31%	30%
Advertisement TV	22%	23%	21%	22%	25%	19%	18%	22%
Social Media ads (FB, Twitter, Snap, TikTok etc.)	19%	21%	17%	26%	20%	14%	13%	20%
Advice from an Influencer or YouTube persona	17%	23%	11%	24%	18%	11%	15%	17%
Billboards	11%	13%	8%	12%	12%	8%	8%	11%
Podcasts	10%	11%	9%	13%	10%	8%	12%	10%

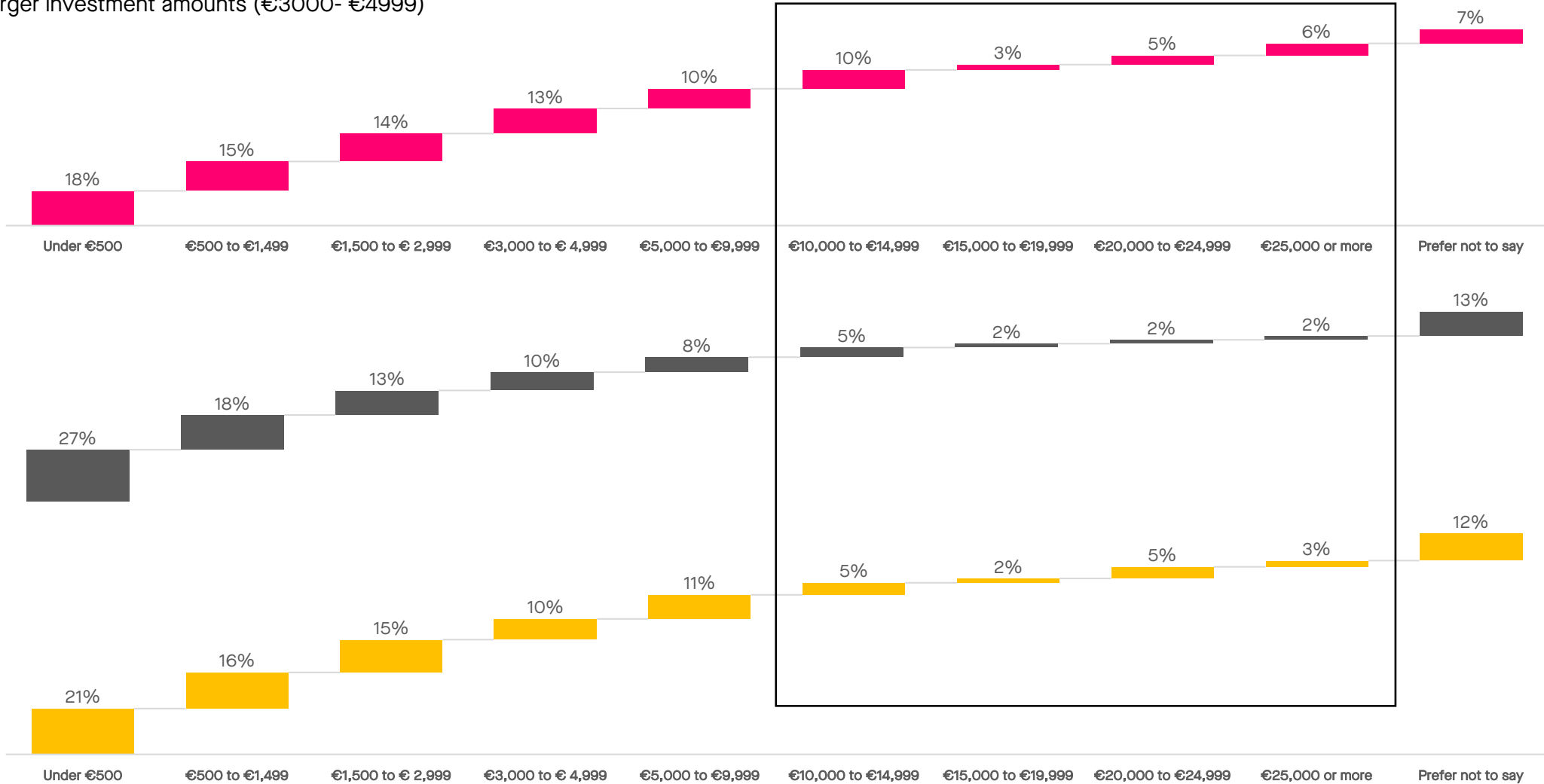
Current investment / Plan to invest in next 12 months



Up to now, current investors are on average between €500-€4999, yet they are planning to slightly reduce their average investment level with fewer people going for larger investment amounts (€3000- €4999)

Past 12 months
Currently investing

Next 12 months
Currently investing
everyone



Q41: Over the last 12 months, approximately how much have you invested? Base 148 current investors
 Q42: Approximately how much do you plan to invest in the stock market in the next 12 months? Base 1000 respondents